Questionnaire SERVEUR

1. Quel âge avez-vous ?
2. Quel est votre sexe ?
3. Dans quel genre de bar/resto travaillez-vous ?
4. Combien de serveur ?
5. Utilisez-vous un outil de gestion de commande ?

How old are you ?

What gender are you ?

In which kind of bar or restaurant do you work in?

How many waiter are working there?

Do you use a device to help with the orders?

If yes, do you have problems using it or have you ever noticed problems using it?

For how long have you been working there?

Is there any client complaining about the waiting time?

What is the most common complain?

At what time it is the most crowded?

At what time / moment do you have the most complains?